

630-529-8600
888-529-8600 toll-free
630-529-8620 fax
www.chicagonutandbolt.com



150 Covington Drive
Bloomingdale, IL 60108

Customer Satisfaction Survey

In our ongoing efforts to provide complete customer satisfaction, we request that you please take a few moments to complete the following Customer Satisfaction Survey. Thank your for your cooperation and assistance.

	Dissatisfied.....Satisfied				
	1	2	3	4	5
General					
1. Overall Satisfaction with CNB					
2. Overall Customer Service					
Quoting					
1. Response Time					
2. Pricing					
3. Availability					
Ordering					
1. Ease of Order Process					
2. Expedite Response Time					
Shipping					
1. Packaging and Delivery Requirements					
2. On-time Delivery					

Are there any items not covered above which were *unsatisfactory* to your company?

Are there any items not covered above which were *satisfactory* to your company?

Any other comments:

Completed by (please print) _____ Title _____

Company Name _____ Date _____

Please return by fax to 630.529.8620

